

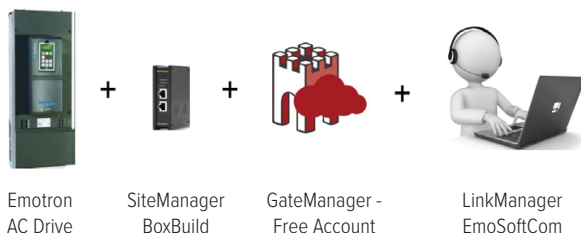
Remote access for instant on-site support

Are you working on-site and in need of extra support from the H2flow Controls service team? With our new remote access solution, you'll always have instant support to back you up, regardless of your location.



Direct response reducing downtime and cost

For AC Drives and Soft Starters we offer our service partners, distributors and end-customers remote support and service. We're able to offer remote access to these products via a reliable and safe communication channel, without the need to be connected to the customer's local Ethernet or other on-site networks.



Features

- ✓ Global coverage
- ✓ Secure and reliable communication
- ✓ Suitable for use in industrial environments
- ✓ VPN-like access
- ✓ Battery backup
- ✓ Gateway based on 4G GSM



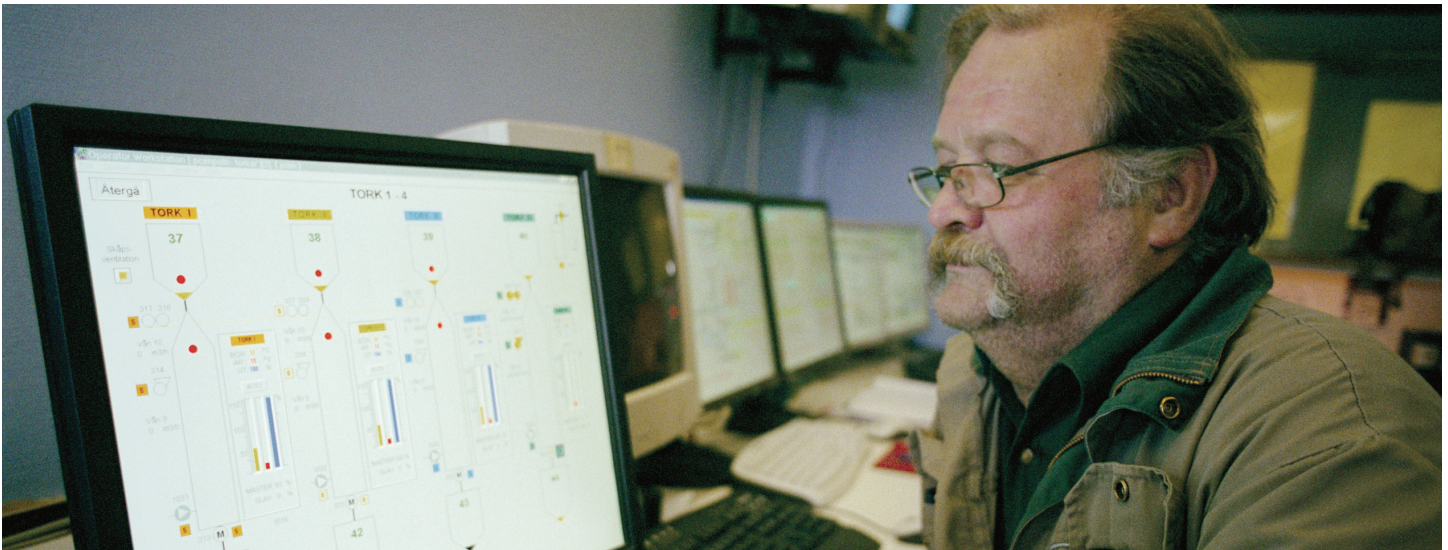
All-inclusive package

A complete solution including:

- ✓ 24VDC supply unit
- ✓ Backup battery

and all possible connection types to connect to Emotron devices:

- ✓ USB
- ✓ WAN
- ✓ LAN
- ✓ RS232



Full connectivity

Devices can be accessed via this gateway by:

- Ethernet
- USB 2.0 port
- Serial port
- WiFi (optional via USB)

This gateway also offers internet access via:

- 4G/GPRS
- Ethernet 10/100Mbit
- WiFi (via USB)

Remote access

Remote access is available in two versions: as a portable service unit, or as a fixed unit.

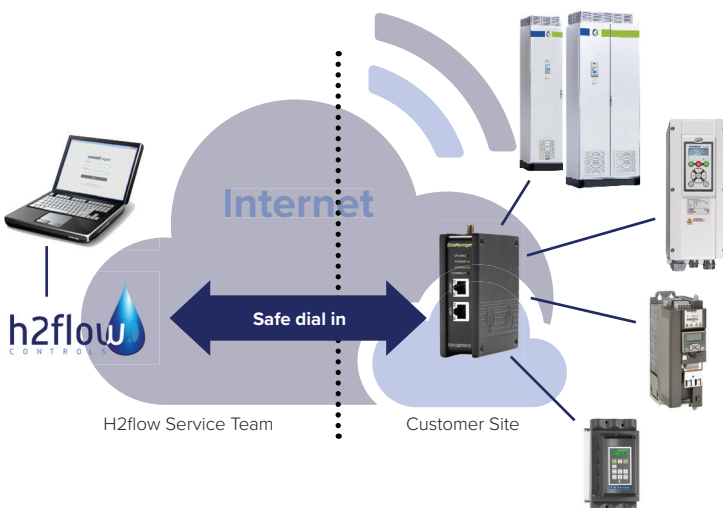


Fixed service unit

- ✓ Ability to connect multiple drives simultaneously (Modbus TCP or RS485)
- ✓ VPN connection by local internet connection or 3G/4G network

Portable service unit

- ✓ Applicable on all FDU/VFX AC Drives
- ✓ Applicable to all TSA Soft Starters
- ✓ Connect to the Drives display port
- ✓ VPN connection by 3G/4G network (worldwide)



For support, please contact:

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